

PREA AUDIT REPORT INTERIM FINAL
ADULT PRISONS & JAILS



Auditor Information			
Auditor name: Patrick Keane			
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Telephone number: 224-639-5803			
Date of facility visit: 10/29/2014			
Facility Information			
Facility name: Will County Adult Detention Center			
Facility physical address: 95 S. Chicago St. Joliet, Illinois 60436			
Facility mailing address: <i>(if different from above)</i>			
Facility telephone number: 815-740-1250			
The facility is:	<input type="checkbox"/> Federal	<input type="checkbox"/> State	<input checked="" type="checkbox"/> County
	<input type="checkbox"/> Military	<input type="checkbox"/> Municipal	<input type="checkbox"/> Private for profit
Facility type:	<input type="checkbox"/> Prison	<input checked="" type="checkbox"/> Jail	
Name of facility's Chief Executive Officer: Mr. Josephson			
Number of staff assigned to the facility in the last 12 months:			
Designed facility capacity: 1000			
Current population of facility: 855			
Facility security levels/inmate custody levels: Minimum, Medium, Maximum			
Age range of the population: 17-99			
Name of PREA Compliance Manager: H. Santerelli			Title: Compliance Manager
Email address: hsanterelli@willcosheriff.org		Telephone number:	
Agency Information			
Name of agency: Will County Sheriff's Department			
Governing authority or parent agency: <i>(if applicable)</i>			
Physical address: 14 W. Jefferson St, Joliet, Illinois 60436			
Mailing address: <i>(if different than above)</i>			
Telephone number: 815-740-1250			
Agency Chief Executive Officer			
Name: Mike Kelley			Title: Sheriff
Email address: MKelley@willcosheriff.org		Telephone number:	
Agency-Wide PREA Coordinator			
Name: Heather Santerelli			Title: Accreditation Deputy
Email address: HSanterelli@willcosheriff.org		Telephone number: 815-740-1250	

AUDIT FINDINGS

NARRATIVE

On 10/28 and 10/29/2014, this auditor and another certified auditor conducted an Adult Jail and Prison PREA Compliance audit on the Will County Adult Detention Center. The auditors were greeted by Warden M. O'Leary, Deputy Chief B. Fink, and Deputy Chief G. Marotta, Accreditation Deputy H. Santerelli.

After an introduction briefing, the audit team was given a tour of the Will County Adult Detention. The audit team was given a facility tour by the Command Staff and brought to the intake area to begin the facility tour. The intake area was clean and well lit. The staff on duty explained their missions for the day. The postings explaining the detainees right to be free of sexual abuse were present and in multiple languages. The staff members were able to answer questions by the audit team about the PREA of 2003 and their roles when dealing with sexual abuse within an incarcerated environment. The intake nurse explained to the audit team about her role in administering the sexual abuse screening tool and how it was used in the medical screening for the detainee. The booking clerks explained how they gathered information from the detainees and how they processed the information in order to ensure proper housing unit placement.

The audit team visited each living unit in the facility. Each living unit was properly staffed with officers that were alert and moving around. The living units were well lit and the climate was appropriate. The common areas were clean and orderly. The toileting and showering areas were clean and operational. If there was a fixture broken, a notification was in place. The showering and toileting areas were built to offer the requisite amount of privacy. There were doors on stalls and curtains on the shower stalls. The cells on the general population living units were clean and free of graffiti. The cells contained working light fixtures and no broken cell windows were observed. There were cameras strategically placed throughout the living areas to offer the highest level of direct supervision to the officers on duty. No cameras were in or pointed at the shower and toileting areas. The common areas were free of graffiti and the walls were clean. The required PREA postings were present in both English and Spanish. The cell doors were conspicuously numbered and the windows were clear to see through. There were operational pay phones on each living unit, as well as, operational video visitation kiosks.

The staff members that were encountered in the general population, segregation, and female living units were professional in manner and dress. When asked or interviewed by the audit team, the staff members were able to speak about PREA very informatively. The staff members knew what to do in case of having an allegation of sexual abuse made to them from a detainee. Many staff members informed the audit team about the multi-faceted approach that the facility follows due to the PREA of 2003.

The audit team spoke with many detainees during the tour. There were complaints made about various operational requirements of the Will County Adult Detention Center. The audit team inquired about the complaints with the staff members. The detainees stated that they heard about "PREA", but did not know what the letters stood for in the acronym. The detainees stated that they were informed in booking about PREA, could point to the PREA postings on the living units and by the phone banks, in addition, showed the audit team the Detainee Orientation Manual that contained PREA notification. There were complaints about, meals, discipline, medical care, recreation, work opportunities, court issues, and the conduct of the officers towards the detainees. The complaints were very detainee specific in nature and changed from living unit to living unit. The audit team did not hear of a complaint that was system wide which would have shown a flaw in policy and procedure. All complaints were turned over to the Command Staff for handling. The audit team followed up on the complaints throughout the audit to ensure that the issues did get handled by the facility.

When the tour was completed, the audit team interviewed many detainees and specific staff members as directed by the PREA Audit Instrument. The audit team went to the work areas of different departments (training, medical, mental health, investigations, and Command Staff) examining files and information specific for that area. The audit team was given access to the facility as a whole throughout the audit. The audit team visited the medical unit, segregation, and female living units on multiple occasions to answer specific questions for the audit instrument. In addition, the audit team visited with multiple detainees to discuss PREA and other subject matter related to sexual abuse and the reporting of sexual abuse.

Through the tour, staff member interviews, detainee interviews, documentation review, policy and practice review, and pre-audit questionnaire the audit team collected the information directed by the PREA Audit Instrument. There was a review by the audit team to determine if any information was missing or incomplete. There was an exit conference with the Command Staff and Accreditation Deputy.

DESCRIPTION OF FACILITY CHARACTERISTICS

The Will County Adult Detention Center is located in Joliet, Illinois, which is the county Seat of Will County. The Facility opened in 1990 as a 320 bed direct supervision facility. The facility is operated by the Will County Sheriff's Office using sworn officers as security personnel. The facility is a four-story brick building directly adjacent to downtown area of Joliet. The original building is 156,625 square feet, on a five-acre site. A \$70,000,000 jail expansion project, completed in 2009 increased the facility to approximately 318,000 square feet.

Will County Adult Detention Center is a medium/maximum security institution where detainees/inmates are classified to custody levels of minimum, medium, and maximum security. There are eighteen housing units that are positioned along a 200 yard corridor on multiple levels. All housing units are designed on the podular architectural style, and in most cases have identical features and facilities based on classification. General population housing units and dorms are designed with a common dayroom surrounded by either 46 individual or 56 double occupancy cells. The officers' stations are located in the dayroom allowing for full observation, supervision, and personal interaction with the inmates. Each housing unit has an adjacent recreation area, small kitchen, program/sick call room and a second floor video visitation area. The Will County Adult Detention Center is a non-smoking facility for offenders with an outside smoking area provided for staff. The restricted housing units, which house administrative, disciplinary, and protective custody inmates is a remote supervision design housing up to 46 inmates, with a central control room among four separate dayrooms.

The support services sections of the facility contain all support functions including administration, food service, laundry, maintenance, medical and staff areas. In addition to the support services departments, these sections hold the inmate worker housing and medical units. The inmate worker housing unit is a 46 bed unit with individual cells sharing a common dayroom area. The medical housing unit, which is adjacent to the medical clinic, is designed in a podular remote architectural style, holding 47 inmates. The facility does not house any persons under the age of criminal majority, which is 17 years of age in Illinois.

The mission of the Will County Adult Correctional Center is; the purpose of the Will County Adult Detention Center is to provide the highest degree of security for the citizens of Will County and ensure safety for both staff and inmates. The Will County Adult Detention Facility will provide a secure, constitutional, and humane care for adult male and female inmates in accordance with state law and appropriate standards.

Security

There are 210 deputy correctional officers, 18 correctional sergeants, 5 correctional lieutenants, and 43 civilian staff assigned to the Detention Division. Command staff at the facility consists of one deputy chief in charge of operations one deputy chief in charge of support services, and one chief deputy who serves as the warden of the facility.

There is a Master Control Center which is manned twenty four hours per day seven days per week and contains all necessary security equipment to perform their daily operations. All areas were found to contain evidence of Post Orders and log books via electronic monitors. There are a total of 368 cameras throughout the facility with 8 monitors each with 9 individual pictures within. Some include panning capabilities. Sufficient count procedures are recorded and cleared daily adding to their overall security. Newly admitted inmates are processed systematically, and are separated from general population until which time they are classified for security considerations.

Perimeter controls are handled by razor wire, cameras, Integrator Informer door opening recording system, daily perimeter patrols by reception deputy, security lights by doors, sally port and entrance doors monitored via camera and locked by Master Control.

Medical Care

The medical staffs at the Will County Adult Detention Center are employees of Correct Care Solutions (CCS). Staff is administratively supervised by a Medical Director and includes; one DON, six RN's, three LPN's, three medical records clerks, two part time Dentists and one dental assistant. Regional supervision of the Medical Department is provided by the Regional Administrator.

On site medial services are provided twenty four hours per day seven days per week. Access to the healthcare is primarily gained through the use of a Sick Call Request Form. These requests are deposited into locked boxes accessible to all general population inmates. The medical, dental, and mental health staff triage daily the inmate requests and schedule appropriate times for the inmate appointments based upon their healthcare needs and the offender is advised of his appointment. The medical records are electronically recorded. WCADF does not have an infirmary located within the healthcare area. Emergency care is provided twenty four hours per day.

The Mental Health Services are provided by local Health Department and staffing includes a psychologist and two forensic specialists. Inmates on psychotropic medications are monitored closely. Mental health services include; assessments, counseling, crisis intervention, and treatment plans. There are no specific suicide observations beds, inmates are placed on constant observation.

Recreation

The units offer indoor recreation area with basketball hoops and basketballs. Medical Housing along with W-Dorm offer exercise bikes and elliptical machines. Units have access to board games, crossword puzzles, word search games, that can be purchased through the commissary. The Recreation Department provides the units with Scrabble, Chess, checkers, Phase 10 and Uno cards. Each day room has televisions in addition to their leisure time board and card games.

Academic and Vocational Education

Academic education is also provided by the Center for Correctional Concerns. There are four educators and part-time volunteers who are assigned to the housing units. The current programs offered through the organization is; GED, ABE for math and reading, additionally ESL or English as a Second Language, creative writing, coping skills, job skills, typing and basic computer skills.

Social Services

The facility contracts with The Center for Correctional Concerns, a Catholic Order of the Franciscan Sisters to provide educational, social services, substance abuse counseling, religious classes and Library programs. These are all designed to enrich inmates while acting as a liaison between staff and inmates. Classification is conducted for securities, medical and programming needs. There are special Management units for those inmates requiring special programming or security. Staff assigned to these units meet training and experience requirements. A periodic motivational newsletter called "Survival Ideas for Prison", also handouts including physical health, mental health, emotional health, and spiritual health. This also includes individual counseling for substance abuse survivors, HIV/AIDS, anger, depression/self-esteem, and grief for loss. They provide a list for community resources to the inmates and individual and family resources.

Visitation

The facility utilizes the Video Visitation System allowing for non-attorney visits to be monitored. The Metasys System alerts for mechanical equipment problems. Visitors, who have been previously cleared and authorized, report to a facility located across the street from the detention center. General population as well as intake unit inmates may receive one thirty minute visit per day and a maximum of two visits per week. Housing pod workers and 'tenders' unit inmates may have a visit a day and up to six visits per week. Inmates who are on disciplinary status may only receive one visit per week other than authorized attorney visits. Private rooms are located for attorney's to visit with their clients.

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SUMMARY OF AUDIT FINDINGS

The findings of the audit are contained in this document. The facility met 42 standards required with only 01 standard determined Not Applicable.

The audit team was satisfied with the theory, policy, procedure, and practice that the Will County Adult Detention Center has in operation. There were some confusion on items of training, communication between staff members on certain issues, direction given by Command Staff that was not in practice by some staff members, and differing of opinions on some of the PREA operational definitions. However, these issues did not impede the operation of the facility to achieve the desired goal of the mission of operating a highly organized, clean, and safe environment striving for the zero tolerance threshold directed by the PREA of 2003.

The standards were examined by the audit team from the policy review standpoint and the practice view. The audit team observed a direct flow of Command Staff PREA Standards policy development to the training department for notification and education, through to the supervisors of the facility managing the staff members behaviors that the message of Zero Tolerance Environment was in action. From the first minutes of a detainee entering the facility to the staff members dealing with all allegations of sexual abuse from any detainee, which could occur in multiple language or even through American Sign Language interpretation, the Will County Adult Detention Center is ensuring that the detainees of Will County will be safe and secure.

Number of standards exceeded: 0

Number of standards met: 42

Number of standards not met: 0

Number of standards not applicable: 01

Standard 115.11 Zero tolerance of sexual abuse and sexual harassment; PREA Coordinator

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult detention Center policy is in place. Staff members, contract employees, volunteers, and detainees are made aware of the policy of Zero Tolerance.

Standard 115.12 Contracting with other entities for the confinement of inmates

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This entity does not contract out any custody services of any detainees of Will County. Not Applicable.

Standard 115.13 Supervision and monitoring

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Information and supporting documentation was shown to address an effective staffing pattern with the Sheriff of Will County. There has not been any evidence that the staffing plan has any requested or forced deviations. The policy for unannounced inspections by the Command Staff of the Will County Adult Detention Center is in place and being followed. The documentation of unannounced rounds is in place both in written form and electronic recording. Written and visual evidence is in place.

Standard 115.14 Youthful inmates

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

At the time of the audit, there were not any detainees under the age of 18 within the Will County Adult Detention Center. During the tour the PREA Coordinator showed the auditor the living area that would be in use for a detainee that was under 18 years of age. The living space was appropriate with the required separations and had access to showers, dayroom, and large muscle exercise area. In addition, the PREA Coordinator explained and showed how and where any educational or social programming would occur for a detainee under the age of 18 years of age.

Standard 115.15 Limits to cross-gender viewing and searches

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The facility does not conduct cross-gender searches by policy direction. The Will County Adult Detention Center actively trains the staff members of this policy. During tour the audit team understood that there were enough staff of both genders to handle any operational searches that arose throughout the shift. All three shifts had an equitable division of male and female staff members assigned. During the tour and staff and detainee interviews the audit team observed that the Will County Adult Detention Center developed and built the physical structure of the Center to ensure that the detainees were able to shower, perform bodily functions, and change clothing without non-medical staff of the opposite gender viewing their breasts, buttocks, or genitalia. All staff members are aware that there may be a time when a detainee could be going through the transgender process and that the search process may have to be adjusted for the detainee.

Standard 115.16 Inmates with disabilities and inmates who are limited English proficient

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

During tour and through interviews the audit team witnessed postings and orientation material that was translated into different languages. The most common being Spanish. While interviewing detainees that were identified as having English as a second language, the detainees stated that the facility makes many efforts to ensure that proper communication occurs about the policies and procedures at the Will County Adult Detention Center. The detainees stated that the staff members answer questions when asked and take their time ensure that the communication has been understood by the detainee. There are designated staff members identified to be able to translate for the detainees in case there are any issues.

The Will County Adult Detention Center makes clear and distinctive efforts to address any issues in policy and procedure that may cause a detainee to be vulnerable to any other detainees taking advantage of them. Whether it is a physical or mental liability the Will County Adult Detention Center highlights the deficiency at intake and then addresses the vulnerability by housing and programming

assignment. The Will County Adult Detention Center has the ability to provide ASL interpretation, as well.

Standard 115.17 Hiring and promotion decisions

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center does their staff hiring through the Will County Merit Board. In the interview and internal documentation there is in evidence a process to ensure that no person is hired nor promoted that has engaged in any sexual abuse. The backgrounds check process is place and active. There is direct communication with the Command Staff of the Will County Adult Detention Center and the Will County Sheriff’s Office regarding the background checks. All contract staff members must complete the same background check as any staff member hired to work at the Will County Adult Detention Center. The applications for employment at the Will County Adult Detention Center contain the required statements regarding the provision of false information and/or material omissions to the application or hiring process.

The Will County Adult Detention Center has not had any substantiated cases of sexual abuse up to this date.

Standard 115.18 Upgrades to facilities and technologies

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Will County Adult Detention Center has an expansive video oversight system in place. Through review of building documentation, the auditor examined documentation of Command Staff reports and meeting agendas about the usage of the video oversight system and how to utilize the tool for more effectiveness on a daily basis. This facility has not had a PREA audit prior to this audit.

The video oversight system is only one facet of the overall monitoring policy and procedure in place at the Will County Adult Detention Center. There are other tools in place, such as, the electronic listening and motion detecting technology.

The tour of the facility showed that the video oversight system cameras were placed strategically to ensure detainee and staff member safety. In addition, the cameras do not exist in any area that may compromise a detainee’s privacy requirements prescribed by law.

Standard 115.21 Evidence protocol and forensic medical examinations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has a strong policy and practice in place to investigate any allegations of sexual abuse. Through interviews and observed in documentation the staff members are trained to communicate about any allegations of sexual abuse and to document the allegation. Command Staff and Investigation staff members have a clear and concise procedure when handling these allegations. The privacy of individuals and security of all information is protected while ensuring that the investigations are tracked.

All alleged victims are sent to outside hospital for medical treatment. Outside hospital has and provides access to outside support services. Will County Adult Detention Center has an active agreement with Guardian Angel for support services.

If a detainee requests for assistance a qualified staff member is sent to the living unit to provide assistance for the detainee. A suggestion of privacy was given for these types of interviews.

Standard 115.22 Policies to ensure referrals of allegations for investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

There is a policy in place to refer all allegations of sexual abuse to investigations. The policy is woven into training and operational procedure.

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Standard 115.31 Employee training

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

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In policy, staff member interviews and evidenced in staff member, contract staff member, and volunteer training files, the subject matter of the PREA of 2003 is being taught at the Will County Adult Detention Center. All staff were aware of PREA and completed training. The training of the staff members covers the management of the different populations within the Will County Adult Detention Center. The training plan by the facility's training department lays out a solid program to complete the notification and education of PREA of 2003 for all staff members.

Standard 115.32 Volunteer and contractor training

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

In policy, staff member interviews and evidenced in staff member, contract staff member, and volunteer training files, the subject matter of the PREA of 2003 is being taught at the Will County Adult Detention Center. All staff were aware of PREA and completed training. An issue arose about the curriculum and frequency of training of the PREA training for the contractor staff member training. The Will County Adult Detention Center addressed the issue and place safeguards in place to ensure that the issue will not re-appear. The issue did not affect compliance.

Standard 115.33 Inmate education

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

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The Will County Adult Detention Center starts the inmate education when the detainee arrives in the holding area. Through policy there are postings throughout the intake area, as well as, the initial screening by medical staff within a short time period after arrival, and the provision of the detainee orientation manual with the completion of the booking process.

There are posting around the whole facility. Every living unit and common areas of the detainees has notifications on the walls and a specific posting by the telephones regarding outreach for assistance and reporting. The ESL inmates informed the audit team that the postings in the facility in Spanish were very helpful for communication. The PREA Coordinator and other staff members stated that when a detainee arrives that is in need of reasonable ADA Accommodations for communication needs, the facility will adjust to that the information is understood, which is reflected in policy.

Standard 115.34 Specialized training: Investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

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The Investigations Department, Training Department and Command Staff have supporting documentation of the Investigations staff attending specialized training for investigating PREA allegations.

Standard 115.35 Specialized training: Medical and mental health care

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

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The Will County Adult Detention Center has policy in place to certify that all staff members and contract staff members are trained on sexual abuse as set forth in the PREA of 2003. The training department has the required supporting documentation.

Forensic exams are performed at an outside hospital (Silver Cross Hospital).

Standard 115.41 Screening for risk of victimization and abusiveness

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center administers the screening tool as directed in policy in the medical screening in a private area. On tour and interviews, the audit team saw the practice in place and the information was verified by detainee interviews and the inspection of detainee operational files. The screening tool was developed directly from the substance of the PREA of 2003 statute. In interviews and policy demonstrated that if new information was revealed or a detainee’s risk level changed that the Will County Adult Detention Center addressed the issue.

The detainee files with screening tools were held in a secure room with limited access. (3 electronically controlled doors)

Standard 115.42 Use of screening information

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

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The Will County Adult Detention Center utilizes the screening information on a case-by-case to ensure the safety of the detainees when assigning housing or program participation.

Through interview with staff members and contract staff members, all were aware of the facts of detainee management might change when dealing with a detainee that is going through the transgender process.

Standard 115.43 Protective custody

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

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The Will County Adult Detention Center has policy in place to ensure that the housing management of detainees is determined with all information made available to the facility with the motivation of safety and security for all detainees. No detainees are in enforced protective housing at Will County Adult Detention Center.

Standard 115.51 Inmate reporting

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center notifies the detainees of how to report an allegation of sexual abuse in multiple ways throughout the complete facility. (Orientation manual, postings, staff briefings) There are multiple ways of reporting sexual abuse at Will County Adult Detention Center. A detainee has the ability to report in writing, phone, and/or verbal report. The Will County Adult Detention Center has an MOU in place with Guardian Angel Rape Crisis Center. All staff reports made at the Will County Adult Detention Center are designated as confidential.

Standard 115.52 Exhaustion of administrative remedies

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

There are no limitations to the reporting timeframes for making an allegation of sexual abuse. In the Orientation manual, the Will County Adult Detention Center allows for the detainees to submit any grievance to any staff member, contract staff member, or volunteer with the stipulation that the will be answering the grievance within a certain timeframe. The Will County Adult Detention Center allows for 3rd party reporting and acts on all 3rd party reports. The handling process for handling emergency grievances was not specifically detailed. However, the handling of a grievance was detailed and included language that stated that the Will County Adult Detention Center will react sufficiently to any grievance of a sexual abuse matter. There has not been any discipline given for filing a false report at the Will County Adult Detention Center.

Standard 115.53 Inmate access to outside confidential support services

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has an active MOU with Guardian Angel Rape Crisis center. Brochures provided to all detainees on intake and on living units. Guardian Angel contact information is posted throughout the facility.

Standard 115.54 Third-party reporting

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has the information posted throughout the facility, contained in the Orientation manual, and on the website. All staff members are aware of their responsibility of mandated reporting if notified by a family member, friend, or other interested party of an allegation of sexual abuse occurring in the Will County Adult Detention Center.

Standard 115.61 Staff and agency reporting duties

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has policy, procedure, and practice in place that directs staff members, contract staff members, and volunteers to report any sexual abuse or potential for sexual abuse situations. All staff members, contract staff member, and volunteers sign a confidentiality agreement at the start of employment. All screening tools and pertinent information is kept secure.

Standard 115.62 Agency protection duties

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has policy giving direction of the timeframe for handling any allegation of sexual abuse.

Standard 115.63 Reporting to other confinement facilities

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center policy directs the PREA Coordinator to notify the outside agency of the sexual abuse allegation. The investigation report is automatically given to the head of the facility.

No such allegations have been made at the Will County Adult Detention Center.

Standard 115.64 Staff first responder duties

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The process of First Responder is covered in policy and in the training curriculum. During the tour and interviews the staff members were on all 3 shifts were very aware of their duties to report.

Standard 115.65 Coordinated response

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has the policy in place, both, operationally and in the Investigations procedure.

Standard 115.66 Preservation of ability to protect inmates from contact with abusers

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has a policy in place that allows for the assignment of staff for operational needs of the facility. The Shift Commanders have the ability to assign staff on their shifts as determined by them and the Command Staff of the Will County Adult Detention Center. In the investigation policy and protocol, if there is conduct found, then the alleged perpetrator is then sent to the Employee Review Hearing process.

Standard 115.67 Agency protection against retaliation

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has policy in place to address the safety and security of all detainees. The Will County Adult Detention Center uses all management tools available to ensure the safety of all detainees. The 90 day timeframe of protection has yet to expire on any detainee that has made an allegation. The detainees were all discharged prior to the timeframe expiring.

Standard 115.68 Post-allegation protective custody

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Segregated housing has not been utilized for protection of an alleged victim of sexual abuse.

Standard 115.71 Criminal and administrative agency investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

At the Will County Adult Detention Center, all allegations of sexual abuse are investigated as directed in policy and in evidence by the investigation reports on file. All investigators at the Will County Adult Detention Center have received specialized training as reflected in training files. Investigations are completed as directed by written policy. There have not been any polygraphs examinations given by direction of investigator in any allegation of sexual abuse. There have been no substantiated allegations at the Will County Adult Detention Center.

All investigations of sexual abuse are kept on file by investigations. The Will County Sheriff’s Office will cooperate with any investigation by any law enforcement agency as directed in the Will County Sheriff’s department policy.

Standard 115.72 Evidentiary standard for administrative investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has not instituted any policies regarding the changing of investigation standards that differ for allegations of sexual abuse.

Standard 115.73 Reporting to inmates

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center policy and supporting documentation states and shows that the detainee receives written notification of investigation findings. None of the allegations of sexual abuse that have been made at the Will County Adult Detention Center have resulted in the filing of criminal charges nor the separation of a staff member with the Will County Adult Detention Center.

Standard 115.76 Disciplinary sanctions for staff

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center and Will County Sheriff’s Department have policy and procedure in place to handle substantiated cases of employee custodial sexual misconduct. Through interviews and supporting documentation the policy is known by all staff members and contract staff members. The Will County Adult Detention Center has not had any substantiated cases of sexual abuse involving a staff member or contract staff member.

Standard 115.77 Corrective action for contractors and volunteers

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Through interviews, policy and supporting documentation the Will County Adult Detention Center have a policy in place to have the proven perpetrator separated from the facility and refer the substantiated allegations to the State’s attorney for handling. There have been no substantiated cases nor allegations of sexual abuse of these types of individuals within the Will County Adult Detention Center

Standard 115.78 Disciplinary sanctions for inmates

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center addresses this issue in the Orientation manual for the detainees of the facility. The policy is in place and the procedure is in practice. There have not been any disciplinary sanctions given by the Will County Adult Detention Center for any alleged infractions of this nature as shown in supporting documentation and staff member and detainee interviews.

Standard 115.81 Medical and mental health screenings; history of sexual abuse

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has policy in place regarding the follow-up meeting post sexual victimization screening. However, the procedure and practice is not as clear and concise as it could be. The standard calls for a 14 day follow up meeting. The issue is not that the meeting is not being held, the staff members and detainees are confused of the process. The meetings are being documented, as required, but not in a standardized manner. The 14 day meeting is a follow-up as prescribed by the screening tool, not to have the screening tool re-administered. The documentation location needs to be formalized and have a dedicated location for review. The Will County Adult Detention Center needs to codify their desired behavior in policy and then train on that policy to the affected staff members and contract staff members.

The information from the screenings and follow-up meetings are held within the requirements of professional confidentiality. All prior consent forms are administered as required by law for any licensed medical or mental health practitioner.

Standard 115.82 Access to emergency medical and mental health services

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center follows all directions given by the certified and licensed for both medical and mental health practitioner that are given to the operational staff. Operational staff members follow written policy and contact the required medical and mental health professionals prior to determining a course of action. Supporting documentation and interviews of staff members and contract staff members show that when a detainee is sent out, Silver Cross Hospital is utilized. All support services are provided without cost to the detainee as evidenced in supporting documentation.

Standard 115.83 Ongoing medical and mental health care for sexual abuse victims and abusers

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has the staff members and contract staff members at the facility to provide the services. There is difficulty, as evidenced in supporting documentation and interviews, to develop a continuing care protocol due to the transitory nature of the Will County Adult Detention Center population. Silver Cross runs all the sexual abuse testing protocols regarding prophylaxis of disease and pregnancy.

No substantiated allegations of sexual assault that would result in pregnancy have occurred at the Will County Adult Detention Center.

Standard 115.86 Sexual abuse incident reviews

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center has policy, procedure, and practice in place to handle the reviews of all the allegations of sexual abuse within the facility. The team meets monthly as in evidence by supporting documentation and interviews. The allegations of sexual abuse and investigations are reviewed for policy and procedure issues and possible adjustments.

There have not been any recommendations from the review team to the facility to date.

Standard 115.87 Data collection

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center collects, organizes, and reviews information regarding the potential and actual facts on sexual abuse within the facility. The PREA Coordinator collects and collates the information in order to promote the zero tolerance environment and for the safety and security of all detainees. All information is available for review upon request and clearance for information dissemination.

Standard 115.88 Data review for corrective action

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center PREA Incident review team meets with the Command Staff as shown by supporting documentation and staff member interviews. The recommendations are discussed and possible changes to policy, procedure, and practice are reviewed for adjustment for the facility. The annual report is posted on the Will County Adult Detention Center website for access. When the report is posted or any information is disseminated the Will County Adult Detention Center redacts any sensitive information prior to publishing.

Standard 115.89 Data storage, publication, and destruction

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Will County Adult Detention Center keeps all allegations of sexual abuse, investigations into the same, and any sensitive information in a secure environment as witnessed in the facility tour and explained in staff member interviews.

AUDITOR CERTIFICATION

I certify that:

- The contents of this report are accurate to the best of my knowledge.
- No conflict of interest exists with respect to my ability to conduct an audit of the agency under review, and
- I have not included in the final report any personally identifiable information (PII) about any inmate or staff member, except where the names of administrative personnel are specifically requested in the report template.

Patrick E. Keane

3/12/2015

Auditor Signature

Date